

November 19, 2015

RHAC-Jose Antonio Escajeda, LLC

Attn: Mr. Chris Flynn 275 Battery Street, Suite 500 San Francisco, CA 94111

**RE:** Jose Antonio Escajeda Apartments

Dear Mr. Flynn,

On October 27, 2015, a Compliance Review was performed at the above referenced property. Details of the review can be found in the enclosed Observation Report. The purpose of this review is to determine compliance with your TSAHC Multifamily Bonds.

The Compliance review included:

- o A review of the Entrance Interview Questionnaire
- o A review of the current Unit Status Report
- o A 20% file review to verify income eligibility and unit set aside requirements
- o A review of resident services, and
- o A comprehensive Exit Interview with the Property Manager

This review may indicate items in need of correction in order to be in compliance with your TSAHC Multifamily Bonds. A list of Findings and/or Observations resulting from the review is enclosed in the detailed Compliance Report. Each Finding will include Corrective Action dates for those items considered deficient. Properties with any Corrective Action Requirements will be placed on a Monitoring Status pending correction.

I appreciate the time and effort your staff allotted to our review. If you wish to discuss the report findings before preparing your response, please feel free to contact me at the number listed below.

Respectfully,

Celina Mizcles

Senior Multifamily Analyst

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cmizcles@tsahc.org

512.334.2154

# Texas State Affordable Housing Corporation Compliance Review Observation Report

### Jose Antonio Escajeda Apartments

204 Alicia Drive, El Paso, Texas 79905

Owner: RHAC – JAE, LLC Date Built: 1983

Management Company: Capstone Real Estate Services, Inc. Property Manager: Juana Pineda Inspection Date & Time: October 27, 2015 at 8:30 a.m. Inspector's Name: Celina Mizcles

| Nu | mber of Units:                       | 88             | Number of required LI units:               | 88              | Number          | of required VL | I units: | N/A |
|----|--------------------------------------|----------------|--|-----------------|-----------------|----------------|----------|-----|
|    |                                      |                | COMPLIANCE AUDIT                           |                 |                 | YES            | NO       | N/A |
| 1) | Are procedures effective?            | that ensure    | compliance with the set aside requirement  | nts and rent re | equirements     | х              |          |     |
| 2) | Is the property a                    | ccepting Se    | ction 8 households?                        |                 |                 | Х              |          |     |
| 3) | Is the income to                     | rent ratio for | Section 8 households less than 2.5?        |                 |                 | Х              |          |     |
| 4) | Are the rent incre                   | eases smalle   | er than 5%?                                |                 |                 | Х              |          |     |
| 5) | Is there any disc                    | criminatory la | anguage on the Application for Tenancy of  | or Occupancy    | Qualifications? |                | х        |     |
| 6) | Does the lease of Recertification re |                | eement inform the resident of Very Low In? | come/Low Inc    | come            | х              |          |     |
| 7) | Is additional mor                    | nitoring by T  | SAHC recommended?                          |                 |                 |                | х        |     |
|    |                                      |                |  |                 |                 |                |          |     |

#### COMMENTS:

|    | SET-ASIDES   | YES | NO | N/A |
|----|--|-----|----|-----|
| 1) | Is the property meeting all occupancy restrictions required by the property's Regulatory Agreement and Asset Oversight and Compliance Agreement?                       | х   |    |     |
| 2) | Are the set-aside units evenly distributed?  |     |    |     |
|    | a) No more than 60% of the set-aside requirements consist of one unit type?  |     |    | Х   |
|    | b) No less than 20% of the set aside requirements consist of any particular unit type?   |     |    | Х   |
| 3) | If either of the set asides have not been met, are any units:  |     |    |     |
|    | a) Rented for less than 30 days, not including month-to-month?   |     | Х  |     |
|    | b) Utilized as a hotel, motel, dormitory, fraternity house, sorority house, rooming house,<br>nursing home, hospital, sanitarium, rest home, or trailer court or park? |     | x  |     |
|    | c) Leased to a corporation, business or university?  |     | Х  |     |
|    | d) Owned by a cooperative housing corporation?   |     | Х  |     |
|    | e) Not available for rental on a continuous basis to members of the general public?  |     | Х  |     |

#### UNITS WALKED

|        | USR         | New         |          |
|--------|-------------|-------------|----------|
| Unit # | Designation | Designation | Comments |
| 4      | 60          | 60          | N/A      |
| 36     | 60          | 60          | N/A      |
| 43     | 60          | 60          | N/A      |
| 93     | 60          | 60          | N/A      |

### COMMENTS:

| RESIDENT SERVICES   | YES | NO | N/A |
|---|-----|----|-----|
| 1) Do the resident services appear to cater to the resident profile of the property?                      | Х   |    |     |
| Do the resident services appear to be effective? Discuss your observations in the comments section below. | х   |    |     |

# Texas State Affordable Housing Corporation Compliance Review Observation Report

| 3) Is the property meeting the Resident Service requirements as required by the Regulatory Agreement and Asset Oversight and Compliance Agreement? | х |   |  |
|--|---|---|--|
| 4) Is management monitoring the following:   |   |   |  |
| a) Resident attendance   | х |   |  |
| b) Frequency of service provided   | х |   |  |
| c) Notification to residents of services   | х |   |  |
| d) Number or type of services  | х |   |  |
| e) Survey of residents   |   | х |  |
| 5) Is management properly submitting monthly Resident Service reports through the Compliance System?   | х |   |  |
| 6) Did TSAHC provide any Technical Assistance regarding Resident Services?   |   | x |  |
| COMMENTS:  |   |   |  |

| OFFICE                                       | YES | NO | N/A |
|--|-----|----|-----|
| 1) Is the office neat, the desk uncluttered? | Х   |    |     |
| 2) Are accurate office hours posted?         | Х   |    |     |
| 3) Are the following displayed in full view: |     |    |     |
| a) Occupancy Qualifications?                 | Х   |    |     |
| b) Fair Housing Poster?                      | Х   |    |     |
| COMMENTS:                                    |     |    |     |

| RESIDENT FILE REVIEW   | YES   | NO | N/A |
|--|-------|----|-----|
| <ol> <li>Does the owner maintain all records relating to initial resident income certifications, together wis supporting documentation?</li> </ol> | ith X |    |     |
| <ol> <li>Does the Owner/Agent make an effort to determine that the income certification provided by the<br/>resident is accurate</li> </ol>        | e x   |    |     |
| 3) Does the file audit establish that residents are being recertified on an annual basis?  | Х     |    |     |
| 4) For mixed (low-income and market units) developments, are there any Next Available Unit Rule<br>Violations?                                     | е     |    | х   |
| 5) Does the file audit indicate that staff needs additional training?  |       | Х  |     |

**COMMENTS:** During the tenant file review, the reviewer noticed a few discrepancies between the incomes, tenant paid rent, and assistance payment amounts listed in the tenant files versus the monthly Unit Status Report (USR). The discrepancies were noted for units 26, 38 65, and 74. It was apparent that this was an oversight as management is aware of updating these amounts as they change.

If a new household moves in to any of the units with Findings (listed below), instead of submitting the required Corrective Action documents, submit with your response: the application for tenancy, all income and asset verifications, the executed Income Certification, and the 1<sup>st</sup> page of the lease for the new household occupying the unit.

| Unit      | Finding | Finding Corrective Action Requirement |  |  |  |  |
|-----------|---------|---------------------------------------|--|--|--|--|
|           |         |                                       |  |  |  |  |
| COMMENTS: |         |                                       |  |  |  |  |

|   | SUMMARY OF FINDINGS AND OBSERVATIONS    |
|---|---|
| ŀ | There were no Observations or Findings. |
|   |   |