

# Texas State Affordable Housing Corporation Compliance Review Observation Report

## Aguila Oaks

3270 Nacogdoches, San Antonio, Texas 78217

**Owner:** San Antonio Low Income Housing, LLC

**Date Built:** 1982

**Management Company:** Cesar Chavez Foundation

**Property Manager:** Sandra Saucedo

**Inspection Date & Time:** May 10, 2016 at 8:30 p.m.

**Inspector's Name:** Celina Mizcles

Number of Units:	Number of required LI units:	Number of required VLI units:		
COMPLIANCE AUDIT		YES	NO	N/A
1) Are procedures that ensure compliance with the set aside requirements and rent requirements effective?		X		
2) Is the property accepting Section 8 households?		X		
3) Is the income to rent ratio for Section 8 households less than 2.5?		X		
4) Are the rent increases smaller than 5%?		X		
5) Is there any discriminatory language on the Application for Tenancy or Occupancy Qualifications?			X	
6) Does the lease or rental agreement inform the resident of Very Low Income/Low Income Recertification requirements?		X		
7) Is additional monitoring by TSAHC recommended?			X	
<b>COMMENTS:</b>				

SET-ASIDES		YES	NO	N/A
1) Is the property meeting all occupancy restrictions required by the property's Regulatory Agreement and Asset Oversight and Compliance Agreement?		X		
2) Are the set-aside units evenly distributed?				
a) No more than 60% of the set-aside requirements consist of one unit type?				X
b) No less than 20% of the set aside requirements consist of any particular unit type?				X
3) If either of the set asides have not been met, are any units:				
a) Rented for less than 30 days, not including month-to-month?			X	
b) Utilized as a hotel, motel, dormitory, fraternity house, sorority house, rooming house, nursing home, hospital, sanitarium, rest home, or trailer court or park?			X	
c) Leased to a corporation, business or university?			X	
d) Owned by a cooperative housing corporation?			X	
e) Not available for rental on a continuous basis to members of the general public?			X	
<b>COMMENTS:</b>				

UNITS WALKED			
Unit #	USR Designation	New Designation	Comments
1-0804	80%	N/A	
1-0903	80%	N/A	
2-0106	50%	N/A	
2-0323	80%	N/A	
<b>COMMENTS:</b>			

RESIDENT SERVICES		YES	NO	N/A
1) Do the resident services appear to cater to the resident profile of the property?		X		

# Texas State Affordable Housing Corporation Compliance Review Observation Report

2) Do the resident services appear to be effective? Discuss your observations in the comments section below.	X		
3) Is the property meeting the Resident Service requirements as required by the Regulatory Agreement and Asset Oversight and Compliance Agreement?	X		
4) Is management monitoring the following:			
a) Resident attendance	X		
b) Frequency of service provided	X		
c) Notification to residents of services	X		
d) Number or type of services	X		
e) Survey of residents	X		
5) Is management properly submitting monthly Resident Service reports through the Compliance System?	X		
6) Did TSAHC provide any Technical Assistance regarding Resident Services?		X	

**COMMENTS:**

OFFICE	YES	NO	N/A
1) Is the office neat, the desk uncluttered?	X		
2) Are accurate office hours posted?	X		
3) Are the following displayed in full view:			
a) Occupancy Qualifications?	X		
b) Fair Housing Poster?	X		

**COMMENTS:**

RESIDENT FILE REVIEW	YES	NO	N/A
1) Does the owner maintain all records relating to initial resident income certifications, together with supporting documentation?	X		
2) Does the Owner/Agent make an effort to determine that the income certification provided by the resident is accurate	X		
3) Does the file audit establish that residents are being recertified on an annual basis?	X		
4) For mixed (low-income and market units) developments, are there any Next Available Unit Rule Violations?	X		
5) Does the file audit indicate that staff needs additional training?		X	

**COMMENTS:** The property files were overall maintained well. There were two issues noted in the following household files:

- Unit 1-1013: The rental rate of \$585 was listed on the lease contract which exceeds the maximum rent amount by \$2.00. On the day of the onsite visit, the reviewer requested a tenant ledger to see actual rental rate paid. The tenant ledger supports the resident only pays \$583 a month. Management was instructed to correct the lease amount on the lease. Prior to the issuance of this report, management provided TSAHC with a revised lease listing the correct rental rate.
- Unit 2-0305: The application in the file indicates that a household member may own real estate yet there was not verification or clarification of the real estate. Prior to the issuance of this report, management provided TSAHC with supporting documentation that supports the tenant lived with her sister who owns the real estate.

All issues were cleared prior to the issuance of this report so no findings or observation were issued.

***If a new household moves in to any of the units with Findings (listed below), instead of submitting the required Corrective Action documents, submit with your response: the application for tenancy, all income and asset verifications, the executed Income Certification, and the 1<sup>st</sup> page of the lease for the new household occupying the unit.***

# Texas State Affordable Housing Corporation Compliance Review Observation Report

Unit	Finding	Corrective Action Requirement
N/A		

**COMMENTS:**

## SUMMARY OF FINDINGS AND OBSERVATIONS

No Findings or Observations.