## Texas State Affordable Housing Corporation Compliance Review Observation Report

|      | <b>Vista Rita Blanca</b><br>701 Maynard, Dalhart, Texas 79022  |                |          |     |  |  |  |
|------|--|----------------|----------|-----|--|--|--|
| Owr  | <b>Dwner:</b> Guadalupe Economic Services Corp. (GESC) <b>Date Built:</b> 2014                                     |                |          |     |  |  |  |
| Man  | agement Company: JL Gray Company Property Manager: Rosali  | nda Davila     |          |     |  |  |  |
| Insp | <b>Inspection Date &amp; Time:</b> July 19, 2017 at 9:30 a.m. <b>Inspector's Name:</b> Celina Stubbs               |                |          |     |  |  |  |
| Nu   | nber of Units:         28         Number of required LI units:         28         Number                           | of required VL | l units: | N/A |  |  |  |
|      | COMPLIANCE AUDIT   | YES            | NO       | N/A |  |  |  |
| 1)   | Are procedures that ensure compliance with the set aside requirements and rent requirements effective?             | x              |          |     |  |  |  |
| 2)   | Is the property accepting Section 8 households?  | Х              |          |     |  |  |  |
| 3)   | Is the income to rent ratio for Section 8 households less than 2.5?  | x              |          |     |  |  |  |
| 4)   | Are the rent increases smaller than 5%?  |                |          | X   |  |  |  |
| 5)   | Is there any discriminatory language on the Application for Tenancy or Occupancy Qualifications?                   |                | х        |     |  |  |  |
| 6)   | Does the lease or rental agreement inform the resident of Very Low Income/Low Income Recertification requirements? | x              |          |     |  |  |  |
| 7)   | Is additional monitoring by TSAHC recommended?   |                | x        |     |  |  |  |
| СОМИ | COMMENTS:  |                |          |     |  |  |  |

|    | SET-ASIDES   | YES | NO | N/A |
|----|--|-----|----|-----|
| 1) | Is the property meeting all occupancy restrictions required by the property's Regulatory Agreement<br>and Asset Oversight and Compliance Agreement?                    | x   |    |     |
| 2) | Are the set-aside units evenly distributed?  |     |    |     |
|    | a) No more than 60% of the set-aside requirements consist of one unit type?  |     |    | Х   |
|    | b) No less than 20% of the set aside requirements consist of any particular unit type?   |     |    | Х   |
| 3) | If either of the set asides have not been met, are any units:  |     |    |     |
|    | a) Rented for less than 30 days, not including month-to-month?   |     | X  |     |
|    | b) Utilized as a hotel, motel, dormitory, fraternity house, sorority house, rooming house,<br>nursing home, hospital, sanitarium, rest home, or trailer court or park? |     | x  |     |
|    | c) Leased to a corporation, business or university?  |     | Х  |     |
|    | d) Owned by a cooperative housing corporation?   |     | Х  |     |
|    | e) Not available for rental on a continuous basis to members of the general public?  |     | Х  |     |

COMMENTS:

## **UNITS WALKED** USR New Unit # Comments Designation Designation A2 80% 80% C1 80% 80% C3 80% 80% F4 80% 80% COMMENTS:

| RESIDENT SERVICES   |   | NO | N/A |
|---|---|----|-----|
| 1) Do the resident services appear to cater to the resident profile of the property?  | Х |    |     |
| <ol> <li>Do the resident services appear to be effective? Discuss your observations in the comments<br/>section below.</li> </ol> | х |    |     |

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| 3) Is the property meeting the Resident Service requirements as required by the Regulatory Agreement<br>and Asset Oversight and Compliance Agreement? | x |    |  |
|---|---|----|--|
| 4) Is management monitoring the following:  |   |    |  |
| a) Resident attendance  | х |    |  |
| b) Frequency of service provided  | х |    |  |
| c) Notification to residents of services  | х |    |  |
| d) Number or type of services   | x |    |  |
| e) Survey of residents  |   | х  |  |
| 5) Is management properly submitting monthly Resident Service reports through the Compliance<br>System?   | x |    |  |
| 6) Did TSAHC provide any Technical Assistance regarding Resident Services?  |   | x  |  |
| COMMENTS:   |   | II |  |

| OFFICE                                       | YES | NO | N/A |
|--|-----|----|-----|
| 1) Is the office neat, the desk uncluttered? |     |    |     |
| 2) Are accurate office hours posted?         |     |    |     |
| 3) Are the following displayed in full view: |     |    |     |
| a) Occupancy Qualifications?                 | X   |    |     |
| b) Fair Housing Poster?                      | X   |    |     |
| COMMENTS.                                    |     | •  | •   |

| cc | DMI | ME | NT | S: |
|----|-----|----|----|----|
|    |     |    |    |    |

| RESIDENT FILE REVIEW |  |                 | NO                 | N/A |
|----------------------|--|-----------------|--------------------|-----|
|                      | Does the owner maintain all records relating to initial resident income certifications, together with upporting documentation? | x               |                    |     |
| 2)<br>re             | Does the Owner/Agent make an effort to determine that the income certification provided by the sident is accurate              | x               |                    |     |
| 3)                   | Does the file audit establish that residents are being recertified on an annual basis?   | X (see comment) |                    |     |
| 4)                   | For mixed (low-income and market units) developments, are there any Next Available Unit Rule Violations?                       |                 |                    | х   |
| 5)                   | Does the file audit indicate that staff needs additional training?   |                 | X (see<br>comment) |     |

**COMMENTS:** During the file review, the reviewer noticed that the Annual Eligibility Certification (AEC) was not being utilizes properly. Currently, the property completes both a full annual income recertification as required for HUD funds and an AEC as required by TSAHC. The AEC is a self-certification that is completed by the household once in year. The AEC form is to be completed within 120 day of the anniversary date. For example, if the household moves in August 1, 2016, the AEC form must be signed within 120 days from August 1 of each year.

If a new household moves in to any of the units with Findings (listed below), instead of submitting the required Corrective Action documents, submit with your response: the application for tenancy, all income and asset verifications, the executed Income Certification, and the 1<sup>st</sup> page of the lease for the new household occupying the unit.

| Unit      | Finding | Corrective Action Requirement |  |  |  |
|-----------|---------|-------------------------------|--|--|--|
| N/A       |         |                               |  |  |  |
| COMMENTS: |         |                               |  |  |  |

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SUMMARY OF FINDINGS AND OBSERVATIONS

No Findings or Observations.