

# Texas State Affordable Housing Corporation Compliance Review Observation Report

<b>Brooks Manor Apartments</b>	
444 E. Jefferson Street, West Columbia, Texas 77486	
Owner: Monroe Group LTD	Date Built: 1983
Management Company: Monroe Group	Property Manager: Glenda Jones
Inspection Date & Time: March 19, 2020 at 9:30 A.M.	Inspector's Name: Celina Mizcles Stubbs

Number of Units: 50	Number of required LI units: 20	Number of required VLI units: 3	
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COMPLIANCE AUDIT	YES	NO	N/A
1) Are procedures that ensure compliance with the set aside requirements and rent requirements effective?	X		
2) Is the property accepting Section 8 households?	X		
3) Is the income to rent ratio for Section 8 households less than 2.5?	X		
4) Are the rent increases smaller than 5%?	X		
5) Does the Application for Tenancy or Occupancy Qualifications exclude language that may appear to be discriminatory?	X		
6) Does the lease or rental agreement inform the resident of Very Low Income/Low Income Recertification requirements?	X		
7) Is additional monitoring by TSAHC recommended?		X	

**COMMENTS:**

SET-ASIDES	YES	NO	N/A
1) Is the property meeting all occupancy restrictions required by the property's Regulatory Agreement and Asset Oversight and Compliance Agreement?	X		
2) Are the set-aside units evenly distributed?			
a) No more than 60% of the set-aside requirements consist of one unit type?			X
b) No less than 20% of the set aside requirements consist of any particular unit type?			X
3) If either of the set asides have not been met, are any units:			
a) Rented for less than 30 days, not including month-to-month?		X	
b) Utilized as a hotel, motel, dormitory, fraternity house, sorority house, rooming house, nursing home, hospital, sanitarium, rest home, or trailer court or park?		X	
c) Leased to a corporation, business or university?		X	
d) Owned by a cooperative housing corporation?		X	
e) Not available for rental on a continuous basis to members of the general public?		X	

**COMMENTS:**

<b>UNITS WALKED</b>
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Unit #	USR Designation	Comments
38H	60%	
48J0	30%	

**COMMENTS:**

RESIDENT SERVICES	YES	NO	N/A
1) Do the resident services appear to cater to the resident profile of the property?	X		
2) Is the property meeting the Resident Service requirements as required by the Regulatory Agreement and Asset Oversight and Compliance Agreement?	X		
3) Is management monitoring the following:			
a) Resident attendance	X		

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b) Frequency of service provided	X		
c) Notification to residents of services	X		
d) Number or type of services	X		
e) Survey of residents		X	
4) Did TSAHC provide any assistance regarding Resident Services based on the review conducted during the onsite visit?		X	
5) Is management properly submitting monthly Resident Service reports through the Compliance System?	X		
6) In the last 12 months, has TSAHC provided any assistance regarding the monthly Resident Service reports submitted through the Compliance System? If so, comment below.		X	

**COMMENTS:**

OFFICE	YES	NO	N/A
1) Is the office neat, the desk uncluttered?	X		
2) Are accurate office hours posted?	X		
3) Are the following displayed in full view:			
a) Occupancy Qualifications?	X		
b) Fair Housing Poster?	X		

**COMMENTS:**

RESIDENT FILE REVIEW	YES	NO	N/A
1) Does the owner maintain all records relating to initial resident income certifications, together with supporting documentation?	X		
2) Does the Owner/Agent make an effort to determine that the income certification provided by the resident is accurate?	X		
3) Does the file audit establish that residents are being recertified on an annual basis?	X		
4) For mixed (low-income and market units) developments, are there any Next Available Unit Rule Violations?			X
5) Does the file audit indicate that staff needs additional training?		X	

**COMMENTS:** The tenant files were well maintained; the documents were in order; the information was legible, and it was all well-organized. There was one finding noted (see finding below), and one topic of conversation regarding the recertification process. Some of the tenant files contained an Annual Eligibility Certification (AEC) form and others contained an Income Certification form and an AEC form with income and asset verification. The Property Manager stated the current policy is to complete an AEC form which differ from the previous manager. According to the Property Manager, tenants are initially certified at the time of move-in and then required to compete an AEC annually thereafter.

*If a new household moves in to any of the units with Findings (listed below), instead of submitting the required Corrective Action documents, submit with your response: the application for tenancy, all income and asset verifications, the executed Income Certification, and the 1<sup>st</sup> page of the lease for the new household occupying the unit.*

Unit	Finding	Corrective Action Requirement
391	The tenant's application indicated the previous address is a home they own yet the asset is not properly verified.	The real estates owned by the tenant must be third party verified and added to the Income Certification accordingly. Management must submit a verification and a revised Income Certification, if applicable, to TSAHC no later than <u>May 10, 2020</u> .

**COMMENTS:**

SUMMARY OF FINDINGS AND OBSERVATIONS
No Observations.
Finding: See Finding above.