# Texas State Affordable Housing Corporation Compliance Review Observation Report

### **Pine Club Apartments**

5015 Pine Street, Beaumont, TX 77703

Owner: Dalcor Affordable Housing I, LLC Date Built: 1996

Management Company: Dalcor Management, LLC Property Manager: Christina Durden

**Inspection Date & Time:** June 17, 2021 at 8:30 a.m. **Inspector's Name:** James Matias

inspection Date & Time: June 17, 2021 at 0.30 a.m. Inspection 5 (value: Junes Wattas						
Number of Units: 232 Number of required affordable un				its:		232
		COMPLIA	NCE AUDIT	YES	NO	N/A
1)	Are procedures that ensure compliance with the set aside requirements and rent requirements effective?  X					
2)	) Is the property accepting Section 8 households?					
3)	) Is the income to rent ratio for Section 8 households less than 2.5?					
4)	4) Are the rent increases smaller than 5%?			х		
		ion for Tenancy or Oc e discriminatory?	cupancy Qualifications exclude language that	Х		
6)	Does the lease or rental agreement inform the resident of Very Low Income/Low Income Recertification requirements?					
7)	) Is additional monitoring by TSAHC recommended?					

	SET-ASIDES	YES	NO	N/A
1)	Is the property meeting all occupancy restrictions required by the property's Regulatory Agreement and Asset Oversight and Compliance Agreement?	Х		
2)	Are the set-aside units evenly distributed?			
	a) No more than 60% of the set-aside requirements consist of one unit type?			Х
	b) No less than 20% of the set aside requirements consist of any particular unit type?			Х
3)	If either of the set asides have not been met, are any units:			
	a) Rented for less than 30 days, not including month-to-month?		Х	
	b) Utilized as a hotel, motel, dormitory, fraternity house, sorority house, rooming house, nursing home, hospital, sanitarium, rest home, or trailer court or park?		x	
	c) Leased to a corporation, business or university?		Х	
	d) Owned by a cooperative housing corporation?		Х	
	e) Not available for rental on a continuous basis to members of the general public?		Х	

## COMMENTS:

	UNITS WALKED				
Unit #	USR Designation	Comments			
111	60%				
608	60%				
706	60%				
1613	60%				
COMMENT	COMMENTS:				

RESIDENT SERVICES		NO	N/A
Do the resident services appear to cater to the resident profile of the property?	X		

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2) Is the property meeting the Resident Service requirements as required by the Regulatory Agreement and Asset Oversight and Compliance Agreement?	х		
Is management monitoring the following:			
a) Resident attendance	Х		
b) Frequency of service provided	Х		
c) Notification to residents of services	х		
d) Number or type of services	Х		
e) Survey of residents		х	
Did TSAHC provide any assistance regarding Resident Services based on the review conducted during the onsite visit?		х	
5) Is management properly submitting monthly Resident Service reports through the Compliance System?	х		
6) In the last 12 months, has TSAHC provided any assistance regarding the monthly Resident Service reports submitted through the Compliance System? If so, comment below.		х	

**COMMENTS:** The property is required to provide 6 resident services per quarter. Some of the services were postponed or cancelled due to covid. We encourage management to continue to adhere to federal, state, and local guidance regarding common areas and amenities. Management can also refer to CDC guidance for group gatherings by visiting the cdc.gov website. Management is advised to take good health and safety precautions for current and future resident services provided. Please continue to clean all common areas, restrooms, doorknobs, and handrails. TSAHC intends to start monitoring services on **October 1, 2021.** This date is subject to change based on the pandemic conditions and CDC guidance at that time.

OFFICE		NO	N/A
1) Is the office neat, the desk uncluttered?			
2) Are accurate office hours posted?			
3) Are the following displayed in full view:			
a) Occupancy Qualifications?			
b) Fair Housing Poster?			

#### COMMENTS:

RESIDENT FILE REVIEW	YES	NO	N/A
Does the owner maintain all records relating to initial resident income certifications, together with supporting documentation?	х		
2) Does the Owner/Agent make an effort to determine that the income certification provided by the resident is accurate?			
3) Does the file audit establish that residents are being recertified on an annual basis?	х		
4) For mixed (low-income and market units) developments, are there any Next Available Unit Rule Violations?			х
5) Does the file audit indicate that staff needs additional training?		Х	

**COMMENTS:** The tenant files were in a neat and organized manner. There were a few discrepancies noted during the tenant file review. The Unit Status Report (USR) listed the wrong amount of household members for unit 204. In addition, the income needed to be updated on the USR for unit 112 and unit 802 needed to be recalculated. None of the income adjustments affected program eligibility. Last, unit 914 had a student status form that was not completed correctly. The form was corrected, and eligibility was not changed. Prior to the issuance of this report, the discrepancies noted above were corrected.

If a new household moves in to any of the units with Findings (listed below), instead of submitting the required Corrective Action documents, submit with your response: the application for tenancy, all income and asset verifications, the executed Income Certification, and the 1<sup>st</sup> page of the lease for the new household occupying the unit.

Revised January 2018

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Unit	Finding	Corrective Action Requirement
N/A		
COMMENTS:		

	SUMMARY OF FINDINGS AND OBSERVATIONS
No Findings or Observations.	

Revised January 2018