Attachment Five

Texas State Affordable Housing Corporation Compliance Review Observation Report

Sierra Vista Apartments

10501 Montwood, El Paso, Texas 79935

Owner: RHAC – Sierra Vista, LLC Date Built: 1983

Management Company: J. Allen Management Company

Property Manager: Marie Martinez

Inspection Date & Time: July 7, 2022, at 2:00pm

Inspector's Name: Estefania Linares

TISP.	cetion Date G	i illiici sa	ily 7, 2022, at 2.00pm	inspector 5 1 ta	me. Esteran	ia Emarco		
Nu	mber of Units:	106	Number of required LI units:	106	Number o	of required VL	I units:	N/A
			COMPLIANCE AUDIT			YES	NO	N/A
1)	Are procedures effective?	s that ensure	compliance with the set aside requirer	nents and rent requ	irements	x		
2)	Is the property a	accepting Se	ction 8 households?			Х		
3)	Is the income to	rent ratio for	Section 8 households less than 2.5?			Х		
4)	Are the rent incr	eases smalle	er than 5%?			х		
5) b	Does the Applic		nancy or Occupancy Qualifications exc	ude language that	may appear to	Х		
6)	Does the lease Recertification re		eement inform the resident of Very Low?	Income/Low Incon	ne			х
7)	Is additional mo	nitoring by T	SAHC recommended?				Х	
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COMMENTS:

		SET-ASIDES	YES	NO	N/A
1)	Is the property meeting all occupancy restrictions required by the property's Regulatory Agreement and Asset Oversight and Compliance Agreement? X				
2)	If either o	of the set asides have not been met, are any units:	X		
	a) R	ented for less than 30 days, not including month-to-month?		Х	
		tilized as a hotel, motel, dormitory, fraternity house, sorority house, rooming house, ursing home, hospital, sanitarium, rest home, or trailer court or park?		x	
	c) Le	eased to a corporation, business or university?		Х	
	d) O	wned by a cooperative housing corporation?		Х	
	e) N	ot available for rental on a continuous basis to members of the general public?		Х	
COMM	IENTS:		•	•	

UNITS WALKED

Unit #	USR	Comments
	Designation	
42	60%	(Vacant, 2x1)

COMMENTS:

RESIDENT SERVICES	YES	NO	N/A
Do the resident services appear to cater to the resident profile of the property?	х		
2) Is the property meeting the Resident Service requirements as required by the Regulatory Agreement and Asset Oversight and Compliance Agreement?	х		
3) Is management monitoring the following:			
a) Resident attendance	Х		
b) Frequency of service provided	Х		
c) Notification to residents of services	х		

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d) Number or type of services	х			
e) Survey of residents	X			
5) Is management properly submitting monthly Resident Service reports through the Compliance System?				
6) In the last 12 months, has TSAHC provided any assistance regarding the monthly Resident Service reports submitted through the Compliance System? If so, comment below.				
COMMENTS:				

OFFICE	YES	NO	N/A	
1) Is the office neat, the desk uncluttered?	Х			
2) Are accurate office hours posted?				
3) Are the following displayed in full view:				
a) Occupancy Qualifications?	Х			
b) Fair Housing Poster?				
COMMENTS:				

RESIDENT FILE REVIEW	YES	NO	N/A
Does the owner maintain all records relating to initial resident income certifications, together with supporting documentation?	х		
2) Does the Owner/Agent make an effort to determine that the income certification provided by the resident is accurate?	х		
Does the file audit establish that residents are being recertified on an annual basis?	х		
For mixed (low-income and market units) developments, are there any Next Available Unit Rule Violations?			Х
5) Does the file audit indicate that staff needs additional training?		Х	

COMMENTS: The tenant files were maintained in a consistent order; however, the following item was noted and corrected prior to the issuance of this report.

Unit 84 – A clarification was needed to clarify some items of the Employment Verification form. No further action is necessary.

If a new household moves in to any of the units with Findings (listed below), instead of submitting the required Corrective Action documents, submit with your response: the application for tenancy, all income and asset verifications, the executed Income Certification, and the 1st page of the lease for the new household occupying the unit.

Unit	Finding	Corrective Action Requirement
N/A		
COMMENTS:		

	SUMMARY OF FINDINGS AND OBSERVATIONS
No Observations or Findings.	