

## TSAHC's Resident Services Guidelines

It is the Texas State Affordable Housing Corporation's goal to support developers in the creation of high quality Resident Service Programs. TSAHC has created basic guidelines and a reporting system to help with this process.

In order to fulfill the Resident Service requirement, at least six resident service activities per quarter must be provided. If the applicant received additional points under the Resident Service scoring criteria, at least four resident service activities per month must be provided. Developers must ensure services are provided onsite or provide free transportation to/from services if offered off site. Below is a non-exhaustive list of resident services owners can choose from as they prepare their Resident Service Program Plan (due annually to TSAHC). Activities that are provided daily, such as after school programs and educational/scholastic tutoring can be counted as two services for the month. Please make sure that services offered promote safe and healthy living, encourage economic self-sufficiency and/or promote homeownership opportunities.

- **Career Services**
  1. Computer Literacy Class
  2. GED Classes
  3. Job Skills/Training
  4. Resume/ Job Search Workshop
  5. Job Fair
  6. College Preparation Class
  7. Military Recruiting
  
- **Children's Services**
  1. After School Care (2 Services When Provided Daily)
  2. Swimming Lessons
  3. Free On-site Daycare (2 Services When Provided Daily)
  4. Free On-site Tutoring Sessions (2 Services When Provided Daily)
  5. Performing Arts Classes
  6. Holiday Safety Classes
  7. On-Site library
  8. Free Lunch Program (2 Services When Provided Daily)
  
- **Community Awareness**
  1. Crime Watch Meeting
  2. Self Defense Course
  3. Child Id/Fingerprinting Program
  4. Fire Safety Class
  5. Hurricane Safety Class
  6. Domestic Violence Awareness Workshop
  7. Drug Awareness Workshop
  8. Host Support Groups Such as AA, Anger Management, etc.
  9. Community Gardens
  10. Community Service Activities (i.e. Habitat for Humanity)
  11. Green Living/Environmental Workshop
  
- **Financial Skills**

1. Household Budgeting Workshop
  2. Financial Planning/Credit Counseling Workshop
  3. Asset Building Workshop
  4. Tax Preparation Courses
  5. Student Financial Aid Workshop
  6. Personal Insurance Workshop (Medical, Renters, Life, Disability, Car)
- **Medical and Health Services**
    1. Basic First Aid and CPR Class
    2. Caring for the Disabled Class
    3. Health and Screening Services
    4. HIV/AIDS Classes
    5. Vaccinations/ Flu Shots Services
    6. Fitness and Exercise Classes
    7. Diabetes/ Heart Disease Courses
    8. Babysitting Safety Courses
    9. Health and Nutritional Courses
    10. Low Cost Healthy Cooking Courses
    11. Cancer Awareness Workshop/Cancer Screening Services
    12. Free Dental Services
  - **Personal Development**
    1. Counseling Services
    2. English as a Second Language Courses
    3. Home Ownership Counseling
    5. Parenting Classes
    6. Anger Management Courses
    7. Family Counseling
    8. Cleaning Supply Safety Class/Housekeeping Education
    9. Book Club
    10. Computer Lab (for educational and job training classes, printing, applying for jobs, etc.)
    11. Free Notary Services
  - **Free Transportation Services**
    1. Grocery Store
    2. Library
    3. Medical Visits
    4. Cultural Community Events
    5. Free/Discounted Public Transportation Tickets

Activities that will not be counted towards the resident services requirement include, but are not limited to, children's movie time, patio decorating contests, gambling trips, resident parties, Easter Egg Hunts or other such activities. Properties are welcome to offer these activities, but they will not count towards fulfilling the Resident Services obligation.